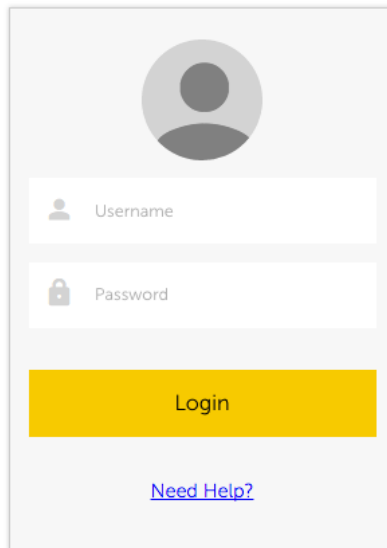


# How to VPN to FIU using Smart Phone as Two Factor authentication

(NOTE: Make sure your Smart Phone has a lock screen password. If you have already enrolled to Two Factor using Smart Phone go to Step 9.)

1. From your computer, open an internet browser and type the following address:  
<https://twofactor.fiu.edu/enroll/>
2. Type your AD credentials on the FIU webpage and click the Login button.

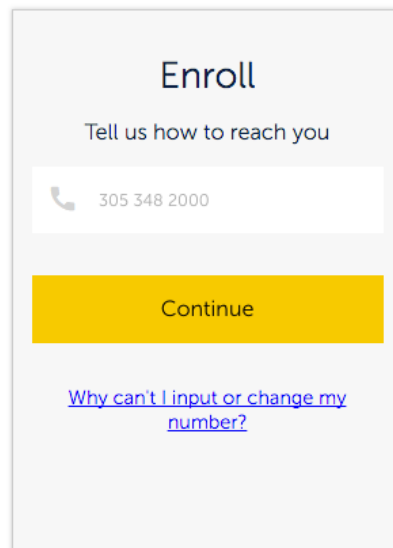
# FIU



A screenshot of the FIU login page. At the top is a grey circle icon representing a user profile. Below it are two input fields: 'Username' and 'Password'. A yellow 'Login' button is positioned below the password field. At the bottom, there is a blue link that says 'Need Help?'.


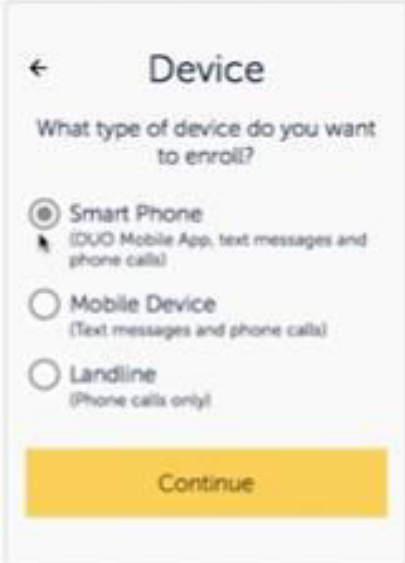
3. Enter your Smart Phone mobile number and click the Continue button, this number will be used for the Two Factor authentication required to VPN to FIU.

# FIU



A screenshot of the FIU enrollment page. The title is 'Enroll'. Below the title is the text 'Tell us how to reach you'. There is a text input field containing the phone number '305 348 2000'. A yellow 'Continue' button is located below the input field. At the bottom, there is a blue link that says 'Why can't I input or change my number?'.

4. Select the Smart Phone option on the webpage and click the Continue button.  
(NOTE: If you entered the wrong phone number in the previous step, then click on the back arrow next to the Device text.)

← Device

What type of device do you want to enroll?


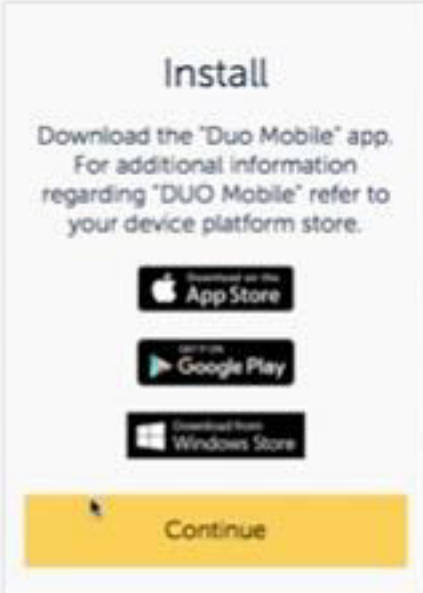
Smart Phone  
(DUO Mobile App, text messages and phone calls)

Mobile Device  
(Text messages and phone calls)

Landline  
(Phone calls only)

Continue

5. On your Smart Phone, install the application “Duo Mobile” from your application store. Once you have installed the application, click on the Continue button in the webpage.

Install

Download the "Duo Mobile" app.  
For additional information regarding "DUO Mobile" refer to your device platform store.

Download on the App Store

GET IT ON Google Play

Download from Windows Store

Continue

6. Click on the Continue button on the webpage to receive a text message with a link to activate your account. On your Smart Phone device, click on the link in the text message and open with your Duo Mobile app.

# FIU

## Activate


We will send you a special link via text for you to activate your account.


[Continue](#)


7. Once your DUO Mobile app is open on your Smart Phone, select “Push to Phone” on the FIU webpage.

# FIU

## Confirm Identity

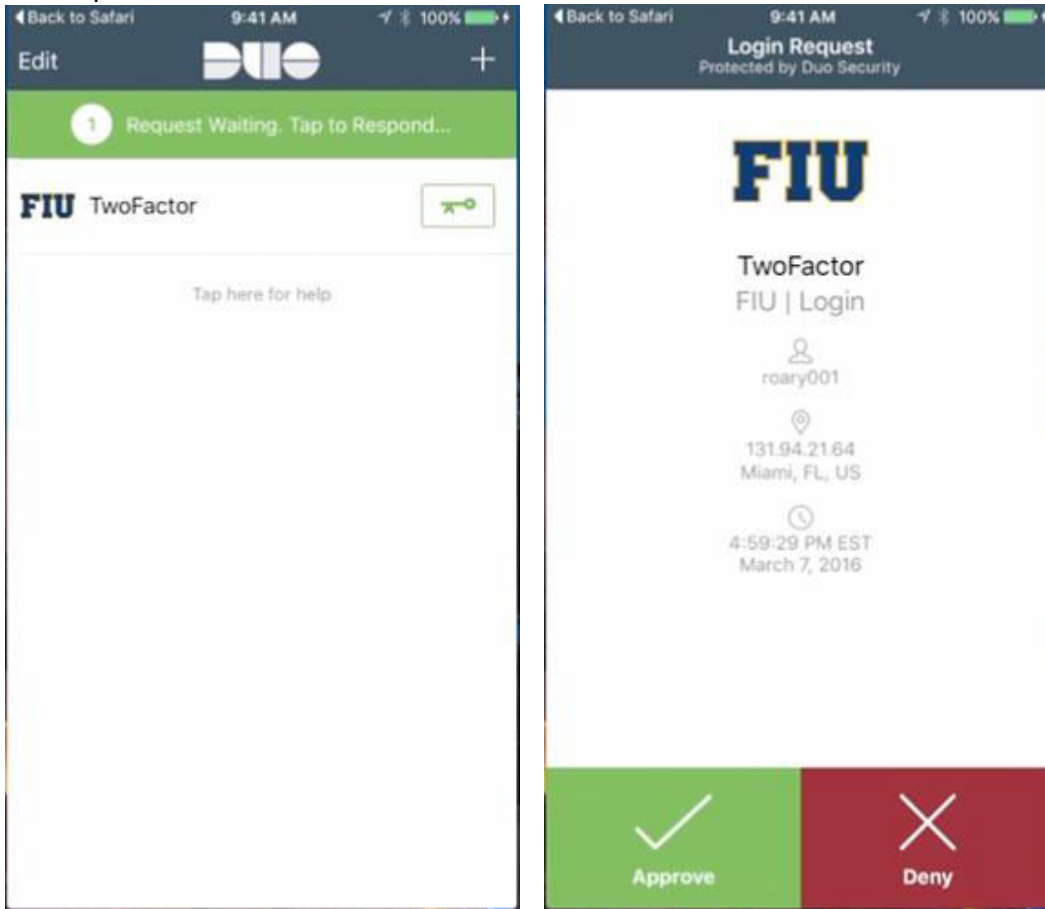
 [Push to Phone](#)

 [Call Me](#)

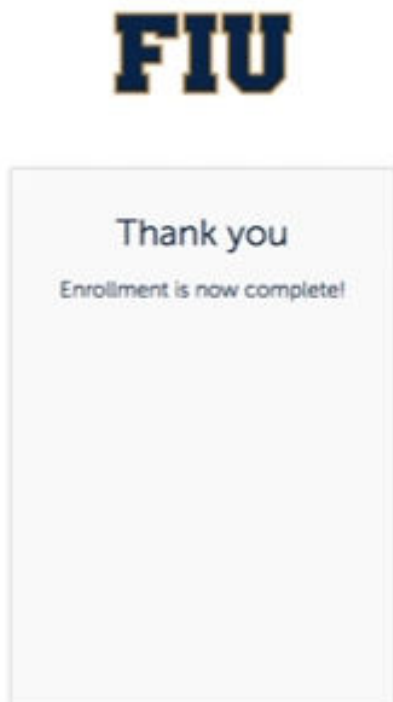
 [Enter a Passcode](#)

[Need Help?](#)

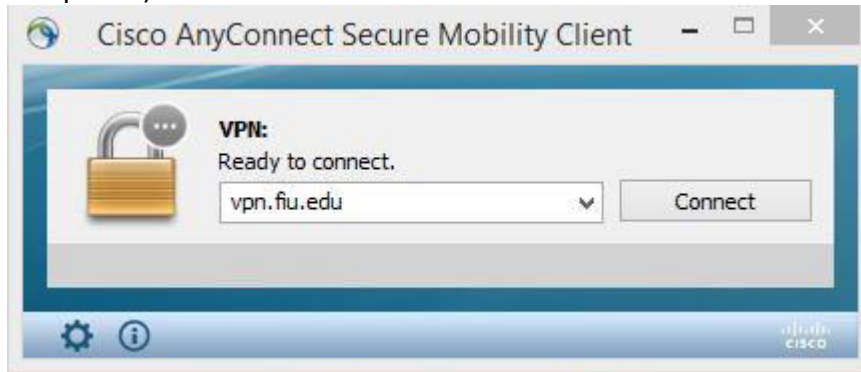
8. On the Duo Mobile app in your Smart Phone, select the Request Waiting and approve the request.



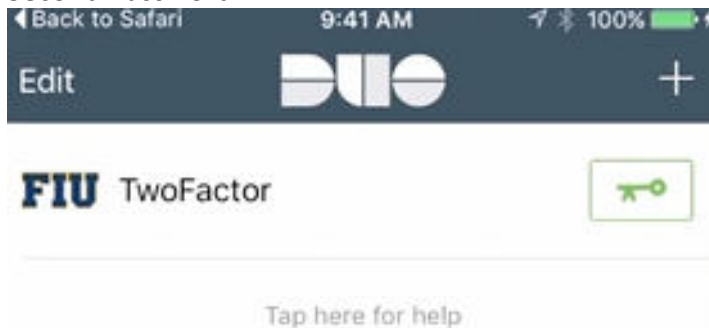
After this, the FIU website will show a message that your enrollment is complete.  
(NOTE: To make any changes to how you authenticate contact UTS at 305-348-2284)



9. On your computer open the Cisco AnyConnect Secure Mobility client. Type “vpn.fiu.edu” to access the FIU VPN and click Connect.  
(NOTE: If you do not have the Cisco AnyConnect client, you can download it from <https://network.fiu.edu/vpn/> and follow the on-screen instructions to install it on your computer.)



10. Open the DUO Mobile app on your Smart Phone and select the key icon to receive the Second Password.



11. On the computer, type your AD credentials under Username and Password. Type the DUO Mobile key you received as the Second Password and click OK.



After this, you should be successfully logged in to FIU’s Virtual Private Network.